

Privacy Policy

Date of Last Revision: October 21st, 2021

We respect the privacy of our customers and partners with which we work. Please read our Privacy Policy to know what information we collect, disclose to third parties, for what purposes we do it as well as how you can modify, erase, and transmit this data.

The processor and controller of the personal data which you provide or which PGS.Limited collects is Professional Gaming Solutions Limited, Palliser House, Palliser Road, London, United Kingdom, Company number 13565439.

What information do we collect and for what purposes

PGS.Limited is an online platform for optimizing document and payment flow between Customer and Freelancer. We need your information for:

- registration, processing, distribution, and control over the execution of the tasks;
- counseling and support of your profiles and tasks;
- improvement of the service on the basis of the statistics of websites visits, sales and feedback on the service and the tasks provided;
- improvement of the offer, marketing, and targeted advertising.

In order to achieve the above-mentioned goals, when registering in a service, we ask you to indicate the following personal data: first and last names, contact phone number, email address, payment details.

We also automatically collect information about your interaction with the PGS.Limited service, in particular, information about the pages you visited or content seen, made queries, created bookings, and other actions on the site, as well as IP address, access time, information about software and hardware, device information, device event information, unique identifiers, fault information, cookie data, and information about the pages you viewed before using the PGS.Limited service.

Your rights

When registering in a service, by agreeing to the terms of this Privacy Policy, you freely and in your own interests transfer your personal data to us and give your active consent to their storage and processing.

You may withdraw your consent to this Privacy Policy by sending an email to hello@pgs.limited.

The fact that the consent is withdrawn does not affect the legality of the permitted processing of data carried out prior to withdrawal.

In addition, you are entitled to:

- get access to your data, as well as information on the purposes of processing, the categories of data processed, recipients, the data storage period;
- obtain from us the rectification of inaccurate personal data. You are responsible for the actuality of the personal data transferred to us;
- require us to provide you with a copy of your personal data in a standard, structured, and machine-readable form and/or if technically possible, transmit this information to another service provider;
- require the erasure of your personal data if there are special reasons (the data is no longer required for the purposes for which they were received, you withdrew your consent to the processing of personal data, there were no overriding legitimate grounds for the processing, etc.), and transmit this requirement to other controllers;
- obtain from the controller restriction of processing of personal data in the presence of special conditions (the data are inaccurate, processing is illegal, but the party objects to the removal of data, etc.);
- require the termination of work with your personal data used for direct marketing;
- object to be subject to a legally significant decision for you, based on automatic data processing.

To exercise any of your rights, you can contact us by email at hello@pgs.limited with the appropriate request or requirement.

Erasure data

If you want to erasure the consent allowing us to use your data when you access the PGS.Limited platform, you can send a request for the removal of personal data by email at hello@pgs.limited.

After fulfilling your demand for the removal of personal data, we completely and irrevocably anonymize your personal data.

Please note that in the case of a request to erasure personal data, the following rules apply:

- we have the right to partially save your personal data within the legitimate interests of our business, including to combat fraud and improve security;
- we have the right to store and use your personal data to the extent necessary to comply with legal requirements;
- the information you gave to other people (for example, reviews, entries on the forums) may remain public even after you erase your data, but the indication of your identity will be erased. Some copies of your information can be stored in our database without any possibility of personal identification;
- in connection with the implementation of the protection system against accidental or deliberate damage or loss of data, backup copies of your personal data will be erased with a certain delay.

Transfer of data to third parties

With the PGS.Limited service, third parties are also connected in various ways and for various reasons. The main goal is to give the payment services\banks information about your payment details, reasons and description of the transfer, compliance documents in order to complete the task and payout. Your data can also be received by other parties which we involve in providing services to you, including tax-authorities, advertising companies, and in some cases state or other competent authorities.

Third-party organizations are service providers. We use third-party services to process your personal data on our behalf. This processing occurs for different purposes, including using IT-platform, sending marketing materials or authenticating the email address provided by you in the service. Third-party service providers are bound by confidentiality obligations and do not have the right to use your personal data for other purposes than in accordance with PGS.Limited's directions.

Competent authorities.

We transfer personal data to law enforcement agencies to the extent required by law or which is strictly necessary to prevent, detect or suppress criminal acts and fraud, or if we are otherwise legally required to transfer them. In addition, we may need to transfer personal data to the competent authorities to protect our rights or property, as well as the rights and property of our business partners.

We also have the right to carry out a cross-border transfer of personal data to the territory of a foreign state in order to fulfill the obligations of organizing the transfer.

Security

We follow the proper security procedures to prevent unauthorized access to personal data and their misuse.

We apply the relevant corporate systems and procedures in order to protect the personal data provided to us. We also use security procedures and apply technical and physical restrictions to the use of personal data and access to them on our servers. Only employees with special rights have the right to access personal data in the process of performing their duties.

We keep your personal data for as long as we deem necessary to enable you to use our services, we could provide you with our services, as part of compliance with applicable law, to resolve disputes with any parties, and for other purposes that allow us to conduct commercial activities, including detection and prevention of fraudulent or other unlawful acts. This Privacy Policy applies to all personal data stored by us. If you have any questions regarding the specific period of storage of a certain type of your personal data processed by us, you can contact us by email at hello@pgs.limited.

Changes to Privacy Policy

We reserve the right to amend this Privacy Policy at any time. The updated Privacy Policy is published on the PGS.Limited website with the date of the last update. We will notify you in advance of the changes made via email.

Cookies

PGS.Limited service strives to ensure that the interaction with our website is as informative as possible and meets your interests. We use cookies to do this. We believe that it is important for you to know which cookies our website uses and for what purposes. This will help to protect your personal information and ensure the maximum usability of our website for the user.

Cookies contain small amounts of information and are downloaded to your computer or another device from the server of this website. Each time you visit this website, your browser sends cookies back to the server in order to be able to identify you and remember your user preferences. Cookies can be used for a variety of purposes.

First, they can be required for the normal operation of the website. Such cookies are called strictly necessary.

Secondly, cookies are needed to analyze the use and improve the website, as well as to count the number of visitors. We do not associate website visit statistics and other reports with specific people. Such cookies are called analytical cookies.

Thirdly, cookies for social networks are used to integrate social networks with the website so that you can use the "Like" and "Share" features in your favourite social network.

Fourthly, an important field of application for cookies is online advertising.

With their help, only the ads which are the most useful and interesting for you are displayed on the websites. These cookies are called adware.

By using this website, you agree that we may download cookies to your computer or another device. However, you can manage cookies. Please note that deleting or blocking cookies may affect the user interface and some components of this website may become unavailable.

You can find information on how to turn off cookies or change cookie settings for your browser by clicking on the following links:

- Google Chrome: support.google.com/chrome/answer/95647
- Firefox: support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences
- Safari: help.apple.com/safari/mac/8.0/#/sfri11471

Most browsers allow you to see the cookies stored on your device and individually delete or block cookies from certain or all websites. Please note that when you delete all cookies, all of your preferences will be lost, including the preference for not using cookies, since it implies the setting of a cookie that provides this failure. More information on changing your browser's settings for blocking or filtering cookies is available at <http://www.aboutcookies.org/> or <http://www.cookiecentral.com/faq/>.

We can also use technology to track if you read, open or forward certain messages sent by us to your email. The purpose of using these technologies is to make our communication tools more useful and attractive to the user. In case you do not want us to receive information about whether you read, opened or forwarded certain emails, you should cancel your subscription. In this case, we will not be able to send you emails without the activated tracking service. You can also cancel your subscription by following the instructions that we will send you in an email.